

Pinacl Solutions
Perseus House
Carlton Court
St Asaph Business
Park
St Asaph
Denbighshire
LL17 0JG



Pinacl Plus enables you to reduce the complexity of managing your IT environment in order to free up valuable IT resource that could be deployed in more strategic activities thus offering a cost saving.

Pinacl Plus takes your standard maintenance contract to the next level by utilising a Network Operating Centre (NOC) solution for advanced monitoring and remote support.

Pinacl Plus pro-active support is achieved by utilising the latest event management tools

Pinacl Plus pro-active support is achieved by utilising the latest event management tools which enables your maintenance contract to benefit from:

Power Management

Supporting your Business Critical systems 24x7x365

Service performance reporting & trending

Engineering Support

Network Design Recommendations

ITIL Service Desk

AVAILABILITY MANAGEMENT

The Issue

SLA's not in line with business requirements

Mission critical applications not available

The Solution

Pinacl Plus ensures Ensuring service availability meets SLAs

Highlighting high-availability, redundant systems to support mission-critical applications

Proposing proper contingency plans are in place and tested



WE'VE WORKED WITH A DIVERSE CUSTOMER BASE. LEARN HOW PINACL PLUS CAN HELP YOU



Email: enquiries@pinaclsolutions.com

Call: 01745 535305

Visit: www.pinaclsolutions.com