



Pinacl Plus enables you to reduce the complexity of managing your IT environment in order to free up valuable IT resource which could be deployed in more strategic activities thus offering a cost saving.

Pinacl Plus takes your standard maintenance contract to the next level by utilising a Network Operating Centre (NOC) solution for advanced monitoring and remote support.

Pinacl Plus pro-active support is achieved by utilising the latest event management tools which allows your maintenance contract to benefit from:

- Power Management
- Cost Savings
- Real Time view of your IT environments
- Supporting your Business Critical Systems 24x7x365
- Single point of contact with our ITIL Service Desk
- Assistance with Capacity, Availability and Configuration Management
- Service performance reporting & trending
- Remote and onsite engineering assistance
- Network Design Recommendations



In addition, this pro-active approach will ensure that you are aware of any issues before they affect the productivity of your organisation



Cost Savings

The Issue:

IT organisations are under pressure to reduce resource levels along with their cost base while increasing their levels of service.

The Solution:

Pinacl Plus can offer remote and onsite engineering along with advanced pro-active reporting allowing for organisations to reduce their resource cost base while increasing their levels of service delivered. Pinacl will also work with your organisation to reduce your carbon footprint.

For more information on how your organisation can benefit from Pinacl Plus

Contact Pinacl Solutions today on:

Email: enquiries@pinaclsolutions.com

Call: 01745 535305

Visit: www.pinaclsolutions.com



Pinacl Solutions
Perseus House
Carlton Court
St Asaph Business
Park
St Asaph
Denbighshire
LL17 0JG