



Pinacl Plus enables you to reduce the complexity of managing your IT environment in order to free up valuable IT resource which could be deployed in more strategic activities thus offering a cost saving.

Pinacl Plus takes your standard maintenance contract to the next level by utilising a Network Operating Centre (NOC) solution for advanced monitoring and remote support.

Pinacl Plus pro-active support is achieved by utilising the latest event management tools which allows your maintenance contract to benefit from:

- Power Management
- Cost Savings
- Real Time view of your IT environments
- Supporting your Business Critical Systems 24x7x365
- Single point of contact with our ITIL Service Desk
- Assistance with Capacity, Availability and Configuration Management
- Service performance reporting & trending
- Remote and onsite engineering assistance
- Network Design Recommendations



In addition, this pro-active approach will ensure that you are aware of any issues before they affect the productivity of your organisation



Flexibility

The Issue

Many IT Outsourcers offer rigid remote monitoring solutions where the customer ends up paying for services they don't require and miss out on those they do

The Solution

Pinacl Plus has a standard 'Gold', 'Silver' and 'Bronze' offering but where we are different is you the customer can add and remove which ever itemised service you want. Pinacl Plus is completely flexible with its approach to offering a solution that works for you and exceeds your expectations

To find out how Pinacl Plus can help your organisation contact us today

Email: enquires@pinaclsolutions.com

Call: 01745 535305

Visit: www.pinaclsolutions.com



Pinacl Solutions
Perseus House
Carlton Court
St Asaph Business
Park
St Asaph
Denbighshire
LL17 0JG