



Pinacl Plus enables you to reduce the complexity of managing your IT environment in order to free up valuable IT resource which could be deployed in more strategic activities thus offering a cost saving.

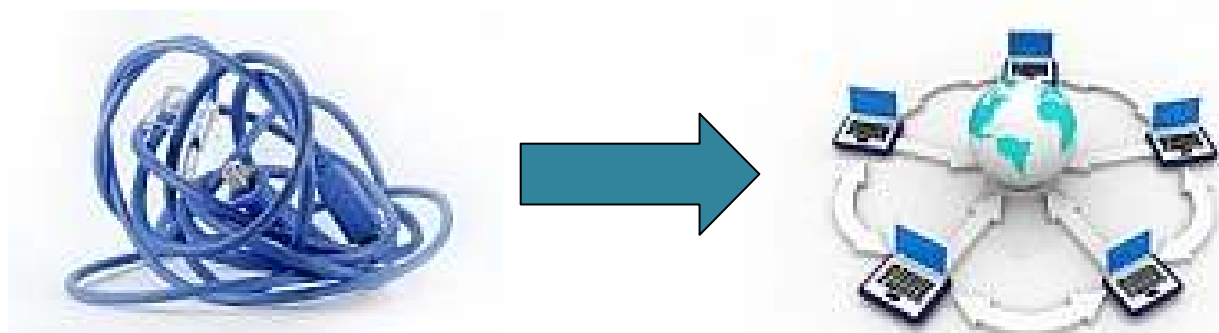
Pinacl Plus takes your standard maintenance contract to the next level by utilising a Network Operating Centre (NOC) solution for advanced monitoring and remote support.

Pinacl Plus pro-active support is achieved by utilising the latest event management tools which allows your maintenance contract to benefit from:

- Power Management
- Cost Savings
- Real Time view of your IT environments
- Supporting your Business Critical Systems 24x7x365
- Single point of contact with our ITIL Service Desk
- Assistance with Capacity, Availability and Configuration Management
- Service performance reporting & trending
- Remote and onsite engineering assistance
- Network Design Recommendations



In addition, this pro-active approach will ensure that you are aware of any issues before they affect the productivity of your organisation



Real Time view of your IT Environment

The Issue

No visibility of Network

Un-manageable infrastructure with poor connectivity

No Real Time Alerting

Re-active Service

The Solution

Network visible from online portal and Pinacl Plus Network Operations Centre

Real time Alerting and Pro-Active Monitoring from Pinacl Plus NOC

Capacity, Availability and Configuration Management

To find out how Pinacl Plus can help your organisation contact us today

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